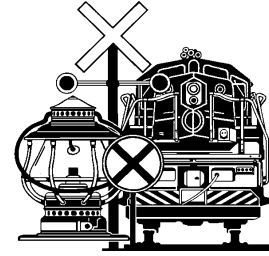


U. S. Railroad Retirement Board

Nashville, Tennessee District Office
233 Cumberland Bend – Suite 206
Nashville, TN 37228-1813



PHONE NUMBER: (615) 736-5131
FAX NUMBER: (615) 736-7071
E-MAIL: nashville@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM (CT)
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2000

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Chattanooga, TN

East Ridge City Hall Building
1517 Tombras Avenue

Knoxville, TN

710 Locust Street
(SSA Office)
Duncan Federal Building

Jackson, TN

20 Redbud Street
Jackson, TN
(ICG Credit Union)

Memphis, TN

1255 Lynnfield Road, Suite 295
(SSA Conference Room)

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

You may contact the Nashville District Office by calling a local number in the following cities: Memphis, TN 901-544-3274; Knoxville, TN 865-545-4500; and Chattanooga, TN 423-855-6466. This call will not be a long distance call from the local calling area of these cities.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

The Nashville, Tennessee District Office provides services to all of the counties in Tennessee except:

Carter	Hancock	Johnson	Unicoi
Greene	Hawkins	Sullivan	Washington

These counties are serviced by:

Roanoke District Office
First Campbell Square, Suite 260
210 First Street, SW
P.O. Box 270
Roanoke, VA 24002-0270
Phone: (540) 857-2335

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COUNTIES SERVICED BY THIS OFFICE:

In Arkansas --- Crittenden

In Georgia --- Catoosa Dade Murray Walker Whitfield

In Mississippi --- Benton Desoto Marshall

You can call the RRB Help-line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

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